



*Improving
Performance*

Pyrotek



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To whom it may concern

PPM (Pagnell Property Maintenance) have been working on various projects at Pyrotek for the last 10 years or so.

They were introduced to my company by a mutual contractor and have been our number one call out company ever since.

To start with PPM were called for general problems, blocked toilets, plumbing issue's and small building projects within the Plant.

In February 2011 we decided on a major refurbishment of our reception room, meeting room and corridors, PPM were asked to quote along with other companies and were awarded the contract, they estimated 3 months but were asked to complete it within 6 weeks, this was done and to the standard promised.

Due to the excellent job and standard of this refurbishment PPM were asked to quote on the refurbishment of our toilets, due to the work we had already seen no other company was invited.

Again the standard is first class and was completed 2 weeks ahead of schedule even though we changed the design many times.

I have built up a good working relationship with PPM especially Phil Benson and Mark the contracts Manager, they are always up front and explain every detail of the project in detail as they go along.

The employees of PPM are also first class and are fully skilled and trustworthy in every area.

I hope to continue working with PPM for many years to come and would have no problem with any future customer of PPM visiting my Plant and looking at their excellent standard of work they have completed.

**Richard Smith
UK Operations Manager**